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| **Teacher: Ms Ruby** | **Background**  -High school teacher  -loves exploring things  -Comfortable with learning using modern technology  **Goals and Tasks**  The main goal is to get a system that will make increase attendance for STEM lessons in an easy and effective ways.  -Create account or sign up  -Follow up /Record attendance  -Update calendar on upcoming events  -Update learning content  -update marks and give feedback |
| **Frustrations:**  **-**Must visually keep track of attendance to determine who attended  **Needs:**  -Wants a system that will keep track of students who attend classes, which requires less or no time and effort  -To update assessment marks and give feedback to students  -Would love an automated system | **Scenario:**  Ruby starts her day as a busy high schoolteacher, she signs in to the platform, with making sure that students are online and are interacting with the content posted, posts content for the day, goes live and records the live lecture for later use. |

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| **Learner: Tumi** | **Background:**  -High school student  -Loves learning and problem solving  **Goal and task:**  -sign up/log in  -create their profiles  -write an entrance test  -view announcements  -view content  -view marks and feedback from the teacher |
| **Frustration:**  -Too scared or do not know how to ask for help in class because they are too scared.  -Frustrated with not being able to grasp content in class.  -  **Needs:**  -Wants a system that will assist them with their STEM lessons that allow them to think, be creative, solve problems and engage in class**.** | **Scenario:**  Tumi as a high school student he would have to sing up on the website ,create a profile to have full control their work they’ll have personalise passwords and username ,Tumi will be required to write an enrolment test before engaging which will determine which class they’ll be apart of, After Tumi passes the test hell then be able to view the content, take a quiz ,give feedback to the teacher access their progress, view calendar and join live lectures or download the video. |